

### Status of Home and Community Care Block Grant (HCCBG) Services for Older Adults

To meet requests of federal and state officials, the Senior Tar Heel Legislature, our partners and stakeholders, the North Carolina Division of Aging and Adult Services (DAAS) has surveyed the statewide network of Home and Community Care Block Grant (HCCBG) providers to assess service needs and learn about issues facing the service delivery system. DAAS has surveyed the network six times since February 2009, most recently in March 2014. Statewide 315 providers were contacted, 254 responded (81%).

The Centralina Council of Governments, Region F serves 9 counties: Anson, Cabarrus, Gaston, Iredell, Lincoln, Mecklenburg, Rowan, Stanly, and Union.

19 of the 20 county-level HCCBG providers responded, for a response rate of 95%.

### Results

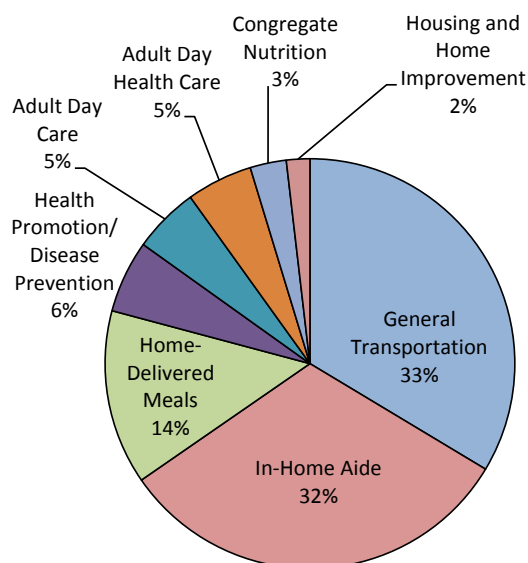
100% of Information & Assistance providers reported an increase in service requests

100% of the Senior Centers are experiencing an increased demand for programs and services

595 seniors were reportedly waiting for home and community services; when projecting responses to 100%, there was an estimated number of 918 individuals on the waiting list

**Number of seniors on the waiting list by service**

Service	# Waiting
General Transportation	200
In-Home Aide	189
Home-Delivered Meals	82
Health Promotion/Disease Prevention	34
Adult Day Care	31
Adult Day Health Care	31
Congregate Nutrition	17
Housing and Home Improvement	11



What some Region F providers are doing to promote efficiencies and meet challenges:

In-Home Aide: 80% are prioritizing applicants; 60% are reassessing clients to reduce services

Housing & Home Improvement: 100% are prioritizing applicants

Home-Delivered Meals: 50% are prioritizing applicants

General Transportation: 71% have reduced the number of routes or geographic areas served

Medical Transportation: 67% have reduced the number of routes or geographic areas served

Current challenges regarding funding and volunteerism

32% said that United Way funds have increased; 37% said that consumer contributions have decreased

17% said that number of volunteers have decreased

**About the Home and Community Care Block Grant**

Established in 1992 under NCGS 143B-181.1(a)(11), the HCCBG was devised to provide a "common funding stream" for a comprehensive and coordinated system of home and community-based services and opportunities for older adults. HCCBG services are available to people age 60 and older, although the "average" client is nearly 80 and the program targets individuals who are socially and economically needy.

HCCBG is administered through the NC Division of Aging and Adult Services and the Area Agencies on Aging. It combines federal and state funds with a local match, and it gives county commissioners discretion in budgeting and administering aging funds.

HCCBG Services at a Glance (Services offered in Region F are bolded in this list)

**Adult day care and day health care**

Respite

Care management

**Information & assistance**

**In-home aide services**

**Congregate and home-delivered meals**

**General and medical transportation**

**Senior centers**

Senior companion

**Housing and home repair**

Health screenings

Health promotion and disease prevention

Skilled home health